Positioning Job Ticketing - Print room



Snapshot evaluations of popular print room solutions, plus tailored talk tracks to get customers jumping over to Job Ticketing.

Paper and email

Tried and true, but awfully outdated

Pros

Costs

Generally free (uses existing infrastructure)

Adoptability

 It's been the status quo since day dot, so resistance to change is nonexistent

Cons

Features/usability

- · Mostly manual, and prone to human error
- · Very time consuming
- Usually necessitates a lot of people/ touchpoints
- No automatic tracking
- No upfront cost estimation

Job Ticketing talk track

It's a giant leap in automation/optimization

- Includes easy workflows to make things less time and brain-intensive
- Calculates all job details (materials, dates, etc.) automatically to reduce touchpoints and errors

It's a tracking and estimating machine

- Tracks everything (job progress, stock levels, etc.) to give operators powerful visibility
- Provides a cost estimate before submission to remove nasty bill shock.

High-end storefront

\$40k+ solutions found in Staples and similar

Pros

Features/usability

- Super customizable
- Can register/manage users in databases
- Caters to external customers
- Takes credit card payments
- · Issues invoices

Adoptability

 Integrates with the popular digital printing solution Fiery

Cons

Costs

- Expensive for schools/small print rooms
- Databases for external users need to be internally managed

Features/usability

- Often includes unwanted/unused features
- No 3D printing capabilities

Adoptability

- Setup is complex, and can take months
- · Poor integration with print management

Job Ticketing talk track

It's the best choice for the budget-conscious

- · Costs a tenth of the price, and upkeep spend is minimal
- Focuses on essential features like costing and quoting, so you don't pay for what you don't want/need
- Includes 3D printing at no additional charge

It's much easier to get up and running

 Integrates easily with PaperCut MF, and takes 2-4 days to install instead of 2-4 months

Standalone workflow tool

Often provided by OEMs to streamline print rooms

Pros

Features/usability

- Optimizes printing processes
- Delivers the best results in terms of quality
- Enables automation through a variety of workflows

Cons

Features/usability

- No user-friendly interface/workflow for end users
- No accounting/charging capabilities
- No print job notifications/updates
- · No 3D printing capabilities

Job Ticketing talk track

It's the ultimate companion solution

- Represents the perfect add-on, rather than a direct competitor/alternative
- Unifies specialty printing, accounting, charging, notifications (and more) with the existing tool

It's a user's best friend

 Drives engagement with an easy user-centric storefront/ workflow experience